

Better Questions Change Healthcare Conversations.

Questions to Help Families Compare Agencies and Make a More Informed Decision

- ☐ How do you assess Mom's needs before care begins?
- ☐ What help can you provide with bathing, dressing, meals, medication reminders, and companionship?
- ☐ Can caregivers provide transportation to appointments, errands, or social activities? If so, whose vehicle is used and are there additional costs?
- ☐ Can we start with a few hours a week and increase care as needs change?

- ☐ How are caregivers screened, trained, and supervised?
- ☐ Will Mom usually have the same caregiver? What happens when that caregiver is unavailable?
- ☐ What happens if Mom is not comfortable with the caregiver assigned?